**State Rehabilitation Council, Full Council Meeting Call**

* 10:00 am -12:00 pm
* June 25th, 2020
* Attendees:     Fred Jones, Cameron Hager, Mackenzie Breen, Taya Tarr, Joel Klug, Heather Berg, Kelly Wheatley, Jimmy Allen, Heather Allen, Nicole Clements, Harriet Hall, Steve Pouilet, Sherrie Brunelle, Linda Goodspeed, Meagan Downey, Rose Lucenti, Pam Schirner, April Shaw, Tom Frank, Martha Frank
* Absent: Gerry Doody, John Spinney, Shelby Glass

**Please read:** Attached documents:

* SRC Full Council Meeting Minutes from 4/23/2020

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| --- | --- |
| **Time** | **Agenda Item** |
| 10:05 a.m. – 10:10 a.m. | Public Input  Acceptance of the April Meeting Minutes. |
| 10:10 a.m. – 11:00 a.m. | Group Discussion/The Future of Remote Work   * How can your agency help blind and visually impaired individuals with remote work? * What does the future hold now that remote work has become a new normal? * What are everyone’s experiences. |
| 11:00 a.m.- 11:50 a.m. | Needs Assessment Questions (Fred) |
| 11:50 a.m. – 12:00 p.m. | Parking Lot (End of Meeting) |

* SRC Full Council Meeting Minutes from 2/27/2020

**Adjustments to Agenda**

* No adjustments to the agenda

**Public Input**

* April Shaw, Department of Libraries joining

**Acceptance of the April Minutes**

* Minutes accepted as amended

**Group Discussion/the Future of Virtual Work**

* **How can your agency help blind and visually impaired individuals with remote work?**
  + Fred Jones
    - Businesses are changing
    - Room for Learning
      * Speakers
      * Webinars
      * Lots of people are busier than ever and more productive
    - There has to be work from home opportunities
      * Young woman doing remote work
        + Global talent agency
        + Doing lots of research
      * Outlook Nebraska
        + Sourcing out remote work to blind and visually impaired people
        + Matching skills of people to these jobs
  + April Shaw
    - Learning Express Library
      * Free access to all Vermonters
      * Access via local library
        + Can even be a school library
      * Many different subjects are covered
        + Career Preparation

Learn about different careers

* + - * + Job and career accelerator

Tutorials for resume building, cover letters, etc.

Goes into details about careers such as growth

Practice tests

No digital licensing needed

* + - * + College Students
        + Adult Core Skills
        + Video courses on computer skills

Microsoft Suite

* + - * + Spanish speaking lessons
      * Accessible on all devices
        + Works with voiceover
      * Can do career assessments
      * Linked to Indeed.com
      * April will look into ABLE Library
      * Cameron will send out information and pdfs to SRC
  + Nicole (ReSOURCE)
    - Chittenden County
      * Hospital evaluated environmental safety
        + Remote positions
      * UVM Medical Center has remote positions
      * Hospitals moving to more remote work
    - SalesForce
      * 50% of positions to remote work
      * Top rated employer
    - Many customer service positions have moved to remote work
      * Wal-Mart, Target, etc.
    - These positions will remain remote
      * Companies are recognizing that they need to stay remote
    - Vermont contacts
      * Staffing agencies have a handle on who is doing remote work
  + Melissa (DBVI)
    - Regular positions are moving into remote work such as heating and plumbing
  + Fred Jones (DBVI)
    - Customer service training centers
  + Rose Lucenti (DOL)
    - Trends of remote work will continue
    - Just need good customer service skills, internet access, etc.
  + Heather Berg (DBVI)
    - Training program in Indiana
    - 16 to 18 week program to become an admin for SalesForce
    - Accessible program
    - Article in access world
  + Amazon
    - Not accepting customer service calls
    - Possible online work
  + Apple
    - Considering closing more stores
    - Doing customer service at home
  + Tom Frank
    - Need more high-speed internet access around the state
    - SpaceX just trying to provide internet access to more rural areas
  + Sherrie Brunelle
    - Webinar
    - Get hooked up with a company for a period of time
    - National Telecommunications Institute
* **Needs Assessment (Fred)**
  + **Great Expectations** 
    - Consumer driven event
    - Combine it with our Needs Assessment
    - Three sessions (All virtual)
    - At the end of each assessment, take 20 minutes to ask questions
    - Career inventories
      * Help clients learn more about their interests
      * WOWI
        + World of work inventory
        + Match them up with the right careers
      * Virtual Job Shadow
        + Heather Berg
        + Vermont Family Network has this on their website

Transition tool kit

Resource chapter

New pages for the core transition teams have resources as well

* + - First session
      * Talk to clients about inventories mentioned
    - Second and third sessions will be planned by consumers
    - Hoping for more than 50 participants
    - Potentially having students lead workshops
    - Three consecutive weeks
      * End of September into early October possibly
    - There hasn’t been many issues with technology access according to a couple of people
  + Will need to prepare with Teams in advance
  + Virtual Family Network has archived webinars for people to access at any time
    - **Martha will send links to Cameron to send to group**
  + Adult consumer presenters
    - Definitely have them with the youth presenters as well
    - People will have interesting stories to tell about adjusting to the virtual environment
  + Planning will start in August
  + David Dinoteris
    - Commission for the Blind in Pennsylvania
    - Blind since he was a teenager
    - Possible speaker
* **LEAP Update**
  + July 6th is the beginning of the LEAP program
  + 3 Programs
    - Technology challenge
      * Partnership with VABVI
    - Choose your own adventure
      * 2-3 workshops a day
      * July 10th to July 31st
      * Many different subjects
      * Trying to create a social space
      * Bring dinner together
    - Work-based learning program
      * 25 hours a week payment
  + Hired facilitators
    - All with past experience with the program
* **Parking Lot**
  + Future meetings
    - No comments
* Highlights for people today
  + National Telecommunication Institute
  + Learning Express Library
* Motion to Adjourn
  + Meeting adjourned